SAP Shared Service Center

3500+
SAP Consultants

500+
Implementations

75+
Global Rollouts

300+
Support Engagements

80+
SAP Shared service engagements

Unique solution delivering

Benefits of engaging with YASH

- Reduce total support cost
- Increase user satisfaction levels
- Faster time to market for your enhancements
- Leadership availability in close proximity
- Quick and risk mitigated transition

Unique solution delivering operational efficiency

- 24*7 support availability
- Service level commitments
- Relevant tools and accelerators
- Efficient Knowledge Management
- 360 degree insights for governance

Differentiators

- Single point of accountability from sales to delivery
- Complete breadth of shared support across core and niche SAP modules
- Customized support packages, as low as 100 hrs per month
- T-shirt based pricing model

- Flexibility to add or modify modules in packages
- Carry forward unutilized hours
- Resource shared across optimal number of customers
- Thought leadership for innovation

Services for your needs...

Technical and functional support

Enhancements and upgrades

Advisory and consulting

Monitoring (interfaces, business processes, batch jobs etc.)

Security & user maintenance

Our credentials

Pioneer in providing technical and functional shared services support

Strategic, Co-Innovation and Global AMS partnership with SAP

Domain expertise and SAP certified specialists

Industry specific SAP Solutions

Global rollout Capability

North America
UK / Europe
Middle East
South America
Africa
India

Success Stories

Reduced total cost of ownership by 30% for a leading parking management client

Reduced ticket volumes by 10% consistently Y-O-Y, for a therapeutics major in industry

Increased business process efficiency by optimizing Goods returns, RFQ, consignment, cycle counting, etc. SAP processes

Achieved 15% YoY resource productivity improvements for largest therapeutics customer

Improved system uptime to 99.99% by successfully migrating the on-prem SAP landscape to the AWS platform for a large scale food services business customer

Focus on continuous service improvements resulted in **reduction of incident re-open rate by 35%** for a chemical manufacturing customer

Each of these customers have support packages ranging from 150 - 400 hours per month.

Recognitions

Everest Group
Application Automation SErvices - PEAK Matrix Report

NelsonHall
Cloud Advisory, Assesment, & Migration Services - Neat Report

iSG
Next-Gen Application Development & Maintenance (ADM)- Provider Lens Report

Gartner.
SAP Application Services Report

Domain Expertise

Manufacturing	Telecommunications	Healthcare	Banking & Financial	Hospitality & Retail
Chemicals	Travel & Logistics	Energy & Utilities	Pharma & Life Sciences	Media & Entertainment

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For more information contact YASH today at *info@yash.com*
or visit *www.yash.com/it-outsourcing/application-services*